SUPPLIER QUALITY MANUAL INTRODUCTION

Contents Page

W INTERNATIONAL EXPECTATIONS:

To exceed in meeting our customer expectations, it is imperative to have a solid relationship with our suppliers. The intent of the supplier manual is to eliminate any miscommunication between W International and our suppliers.

W International, has the following expectations from our suppliers:

1. 100% on time delivery
2. Zero Defects
3. Continual Improvement
4. Safety / Government / Regulatory Requirements are achieved

We also expect that your suppliers meet these minimum requirements therefore, it is your responsibility to manage your supply base, in the same manner.

In addition, it is required that all personnel working on W International contracts clearly understand their contribution to product conformity and product safety. In this regard, all Safety Critical Items or characteristics identified on drawings, in specifications or on PO's must be inspected 100% on each part being delivered.

BUSINESS ETHICS AND CONDUCT

W International conducts business with Automotive, Aerospace and Military customers. In agreement to codes of ethics and conduct, W International enters in agreement to make all our employees aware of Contract Compliance and Awareness of Malpractice Prevention.

W International expects our suppliers to communicate the importance of ethical behavior and to be aware of Malpractice, Fraud and Falsification to contractual agreements, specifically with the current revision level of EB Specification 2678. For this reason, we ask you to read this manual, including Appendix A, **return and sign the Attached Appendix B to your purchasing agent at W International.**

It is the responsibility of each vendor to take it upon themselves to inform all employees of the statement your company representative signs and returns.

Suppliers should provide for a confidential internal ethics and malpractice reporting system.

PURPOSE

This business operating manual for our supply base explains the minimum quality requirements. This manual does not replace individual agreements or specifications, but are the minimum requirements upon which other requirements and expectations are built.

SCOPE

This document applies to all suppliers of W International that supply product for production purposes. A "Hard" copy of this manual is given to the supplier, at the time of issuance of the P.O. (Purchase Order). It is expected that the supplier understands and utilizes this manual. All other copies can be obtained from our website at: www.winternational.net. It is the responsibility of the supplier to check periodically for any changes that may have occurred. Any questions can be directed to the Quality Department at W International.

POLICY

W International utilizes the Automotive Industry Action Group (AIAG) format for quality systems, quality planning and statistical methodologies. Suppliers are expected to establish goals aimed at becoming fully compliant to AS9100:2016 rev D, and or ISO 9001:2015 at a minimum. This manual has been written to be in alignment with the AIAG reference manuals.

Further, W International supplies product for Aerospace and Military customers whereas additional requirements are necessary to meet customer, code and governmental specifications. If you, as a supplier have any questions or concerns meeting the minimum requirements, feel free to contact us directly. W International does not allow material purchased to commercial specifications to be used in military applications.

All material and workmanship in fabrication of the part of any order may be inspected by W international, their customer and/or government inspector at all times and all places.

The purchase order and or contract takes precedence in conflicts and disputes, including specification requirements. Contact your buyer to discuss and confirm proper resolution of any conflicting information.

All waiver requests or Vendor Information Requests (VIR) for interpretations, drawings or spec changes and nonconformance acceptance and repair welding authorization must be approved prior to implementation from W International and/or its customer and/or government representative.

All special processes (e.g. welding, NDT, and RT) requiring customer approval are submitted to the customer before subcontracted manufacturing or inspection begins.

When required for security of information, appropriate steps will be taken to ensure control and security of defense sensitive / controlled information and technology. ITAR compliance may be required.

QUALITY CLAUSE APPLICATION

In most cases your Purchase Order will contain coded Quality Clause requirements. The detailed language for these quality requirements can be found at the W International website at: www.winternational.net.

DEFINITIONS

Publications from the Automotive Industry Action Group, (AIAG), referenced in this manual are used as a guide to establish the requirements for Suppliers.

1. Advanced Product Quality Planning and Control Plan (APQP)
2. Potential Failure Mode and Effects Analysis (FMEA)
3. Measurement Systems Analysis (MSA)
4. Production Part Approval Process (PPAP) or First Article Inspection (FAI)
5. Quality System Requirements: ISO9000:2008 and/or AS9100:2009
6. Statistical Process Control (SPC)

PROCEDURE

Management Responsibility

Suppliers will have methods in place to measure customer satisfaction. These measurements should be used in identifying the need for corrective and preventive actions, as well as continual

improvement. Suppliers will at a minimum, use the Supplier Ratings as a method of measuring satisfaction. W International will have available upon request the annual Supplier Performance Ratings report.
The Supplier's rating is comprised of the following areas:

1. Quality
2. Cost
3. Delivery

It is the Supplier's responsibility to ensure that all regulatory requirements and documentation such as MSDS is provided as required. It is the Supplier's responsibility to ensure that all "due dates", requests for quote, FAI submissions, corrective actions, preventative actions etc. are met.

QUALITY SYSTEM STANDARDS

Value Added Suppliers - Suppliers must develop and implement a documented system to control processes and insure quality. Suppliers must maintain a quality control system that meets the requirements of Mil-I-45208 and Mil-STD-45662A or be compliant to AS9100, ISO 9001, or TS16949.

Distributors - Suppliers must provide and maintain an Inspection and Quality System that ensures that the product meets the PO requirements. All measuring and test equipment used to inspect the items delivered against this contract shall be calibrated by the supplier utilizing standards whose calibration is certified as being traceable to the National Institute of Standards and Technology. These systems are subject to approval and periodic reviews by W International.

Additional Quality System requirements may be required as required by purchase order Quality Clause.

Suppliers must allow for system audits by W International representatives for any of the following reasons:

1. The Supplier is being considered for new or additional business.
2. The Supplier scored low on the supplier performance data.
3. The Supplier failed to submit acceptable FAI or corrective action reports.
4. When the quality of supplied product does not meet the FAI, Drawing, and Math Data requirements and / or shows evidence of deterioration.
5. To assist the Suppliers in improving performance as needed or requested.

FAI - REQUIREMENTS (First Article Inspection)

Suppliers may be required to complete a FAI package in accordance with the AIAG Production Part Approval Process Manual, 4th edition as required by purchase order Quality Clause**. Level 3 is the default submission for FAI of any outside processing such as (Laser Cutting, Machining, Bending, Welding, or Painting, etc.)**. **Level 1 is the default submission for FAI for any raw material or general fastener purchases**. Any other Level submission PPAP's must be approved by W International prior to the supplier submitting. All approvals must be in writing to be valid, and be from the Quality Manger at W International.

If there is any question as to what is required as part of the submission package, it is the suppliers responsibility to notify W International, Quality Department in writing of any questions they may have prior to submission.

As part of the FAI requirement, the Supplier may be required to develop the following process control tools as required by PO Quality Clause. The AIAG manuals and are to be used as a guideline to improve the process.

· A Process Flow Chart of the process used to produce product.

· A PFMEA – Process Failure Mode and effects Analysis · A Control Plan

Dimensional reports should be correlated with a "Ballooned Drawing" as appropriate and all the dimensions on the drawing, including title block and notes. No FAI that deviates from the established requirements can be submitted without prior written approval for deviation from W International, with the necessary associated documentation. Once the approval is obtained for deviation, the supplier will include the written approval from W International Quality Manager, in their submission package.

The FAI may be rejected, approved or given an interim approval by W International Quality Engineer and / Or Quality Manger. Suppliers must also attach a distinctive labeling on each box, each shipment for product that is not yet fully approved. Suppliers must first obtain an interim approval or deviation to do so, and can only ship per these documents, until expiration of the deviation or interim or full FAI approval is achieved.

A new submission of the total or partial FAI package will be required if the original submission is rejected. W International must submit a full explanation with the reason for the rejection and include the new requirements. A FAI warrant that is marked "Interim Approval" is sent to the supplier along with an explanation of what is required to gain "Full Approval" and the date that the "Interim Approval" expires.

On the date that the "Interim Approval" expires, the status of the FAI reverts to "Rejected", unless an extension has been granted or the warrant has been signed granting full approval. At the time of expiration, the supplier can no longer ship product and must obtain an extension from W International to ship.

Labs used for testing for FAI submission must be certified as follows:

· If the supplier utilizes its own internal lab for testing the supplier must be ISO9000:2008 registered. The testing performed must be covered under the lab scope.

· If the supplier utilizes a third party lab, the lab must be ISO/IEC 17025:2005 certified. The testing performed by the lab must be covered under the lab's scope of accreditation.

· If there are other specific requirements for the testing facility, the supplier will be informed.

· All certification testing must have been completed within one calendar year of the FAI submission. · All certifications must include a copy of the required results, detailed test data and a statement of compliance.

· The person who performed the test or inspection must sign and date all reports.

· All deviations, exceptions, extensions, etc. must be approved in writing, by the SQE assigned to the affected project.

CONTRACT REVIEW

Suppliers must maintain records of contracts in accordance with the requirements of the business operating system requirements manual or written agreements with W International.

DESIGN CONTROL

All designs for tooling used to produce product for W International, must be shared with W International, if requested.

DOCUMENT AND DATA CONTROL

All documents including prints, drawings, manuals, specifications, functional parts received from W International etc., are the property of W International and must be returned to W International upon request. When W International issues revised prints, specifications or manuals, the obsolete copies must be marked obsolete, destroyed, or returned to the proper W International contact.

DIGITAL PRODUCT DEFINITION (DPD) AND PRODUCT ACCEPTANCE SOFTWARE (PAS)

If a supplier is awarded a purchase order connected with the Aerospace, a Digital Product Definition (DPD) and Product Acceptance Software (PAS) plans may be required. The purchase order should specify if DPD and PAS plan requirements apply. An audit of the supplier digital control plan systems may be required. Specific requirements will be identified within the DPD checklist and Tool Summary survey.

PURCHASING

Suppliers to W International are fully responsible for all aspects of controlling the quality and delivery of product and/or services from sub-suppliers. Suppliers are also responsible for ensuring that sub-suppliers understand and meet W International requirements and expectations. Suppliers must also upon request, from W International, provide FAI submissions for material, certificates of compliances or services from sub-suppliers.

Suppliers will ensure that all certificates and other required documentation is available for product and or services from sub-suppliers. Suppliers upon request, will arrange for a W International representative to visit sub-suppliers. W International suppliers will maintain their supply-base in the same manner as they are requested to from their customers, and per the requirements set-forth in ISO9001:2008 and/or AS9100:2009.

When a sub-supplier is used without certification, it is the supplier's responsibility to manage that sub-supplier accordingly, and if necessary, to start the de-sourcing process to find a supplier that do comply.

CONTROL OF SUPPLIED PRODUCT

Suppliers will store and maintain all products supplied from W International, in a manner that will prevent damage or loss. Any supplied product that is damaged, lost or otherwise unusable must be documented and reported to W International in a timely manner. Tools, equipment and returnable packaging owned by W International must be permanently marked so that the ownership of each item is visually apparent.

Tools and equipment as provided and owned by W International cannot be used for any other customer, without prior written approval from W International. Reusable packaging owned by W International must be handled and stored in a manner that will prevent damage or loss. It is the responsibility of the supplier to maintain records of inventory of the reusable packaging.

Prior to use, it is the suppliers responsibility to inspect, clean and repair or replace all reusable & returnable packaging to ensure that the packaging will protect product during storage and during transit.

PRODUCT IDENTIFICATION AND TRACEABILITY

Suppliers will ensure that all products are identified according to print and / or purchase order requirements and specifications. Unless otherwise specified by W International, Suppliers will utilize an effective system, such as unique lot numbers and date stamps, to maintain lot traceability of raw and/or finished material. Whenever possible, material received by W International must have the outside of each carton marked with the following and have two (4" x 6 ") labels with the following information: · Part Number

· Part Name
· Quantity
· Purchase Order Number
· Date of Manufacture
· Lot Number
· Supplier Name
· Supplier's Number

Any failure to properly label product, could create a rejection of the material. A charge back will be issued to re-label the material or a disposition of it. W International may request material prior to formal approval for evaluation purposes. Material shipped prior to FAI approval must have the outside of each carton marked as follows "Sample Parts" and have the appropriate documentation with the sample parts. This does not apply to items which have interim approval. Matching labels and "Sample Parts" labels shall be on adjoining sides of each carton. "Sample Parts" are to be on Orange stock, unless otherwise noted.

PROCESS CONTROL

Suppliers must identify and plan production, installation and servicing processes that directly affect the quality of product supplied to W International. Suppliers must ensure that these processes are carried out under controlled conditions. Suppliers will have documented procedures for process monitoring, as well as detailed operator instructions for all employees having responsibilities for operation of processes.

All instructions should be accessible at the workstation, including receiving and shipping. The instructions should be derived from the PFMEA (Process Failure Mode Effects Analysis) and Control Plan. Where key characteristics (control dimensions) are identified on the print, W International requires that the Supplier monitor the process capability on an on-going basis. Each of these items must be identified on the Control Plan. For all control dimensions, SPC data showing capability must be submitted with the FAI package.

Process Capability studies and analysis of data is to be performed on key or critical characteristics, as determined by W International. If no key or critical characteristics are determined, then it is the responsibility of the supplier to pick or designate them, based on previous history, and submit those to W International for approval. CP, CPK and values are to be calculated and made available upon request.

If order quantities are greater than 300 pieces per item, a minimum of a thirty piece capability study is to be submitted, from a production intent run. The process must achieve a CpK of 1.67 or higher. Gage R&R studies must be submitted with the FAI package for all gages used to collect SPC data.

W International may require submission of SPC data on a regularly scheduled basis. Suppliers must maintain records of all process changes and the effective dates. A new FAI must be submitted and approved by W International prior to implementing any process or material changes. For Suppliers manufacturing parts designated by the customer as "Appearance Items", the following requirements must be met:

- Appropriate lighting for evaluation. W International may specify the lighting requirements for the inspection of product. Masters for color, grain, gloss, metallic, brilliance, texture, distinctness of image (DOI) as appropriate. All masters must be signed and dated by a W International representative or a W International customer
- Color checks or match must be conducted in an approved lighting source such as a Macbeth booth, be calibrated and those making decisions affecting appearance must be trained.
- Boundary samples exhibiting the maximum allowable defect, (max limit samples) may be provided by W International. All boundary samples must be approved and dated by W International. In addition to, the supplier may initiate boundary samples and may use those samples with W International approval. Maintenance and control of appearance masters and evaluation equipment must be maintained.

INSPECTION AND TESTING

Suppliers are to establish and maintain documented procedures for inspection and testing activities to insure that the specified requirements for the product are met. The control plan may satisfy this requirement. Product should not be moved to subsequent processes or shipped until all inspections and tests have been successfully completed and the results documented, unless positive recall procedures are utilized. The quality plan (control plan) should include inspection of incoming product at all stages.

This includes sub-supplier processes for example: sending product out for paint and then re-inspecting product upon re-entry into the plant. All inspection and test records and relating documents will be maintained and available for review by W International, its customers, and or governing regulatory authorities and reserve the right of entry to review the entire process in connection with the purchase order The Supplier's test and inspection laboratory should be operated and maintained in accordance with ISO17025:2005 and have the laboratories scope available for review.

Note: The use of ditto marks and continuous arrows are not acceptable for repeat data, initials or signatures.

CONTROL OF INSPECTION, MEASURING AND TEST EQUIPMENT

Suppliers of W International must maintain calibration records for all inspection and test equipment used to make pass/fail decisions on products manufactured for W International. All calibrations must be current and all test or inspection equipment tagged or labeled showing current calibration status. Suppliers of raw material such as steel are required on an annual basis to supply their 3rd party certificate of their in-house A2LA lab validation. If the supplier does not maintain an in-house lab certified by a 3rd party, a sample must be sent for validation to an independent A2LA certified lab for validation of certification for the all types of material supplied to W International . If the supplier does not perform this activity, a chargeback of costs incurred for testing required by W International may be charged to the supplier. All masters and boundary samples must be included in the calibration program.

INSPECTION AND TEST STATUS

All Products of W International must be tagged or labeled showing inspection and or test status throughout the process. When required by W International, additional verification/identification and or certification requirements are met.

CONTROL OF NON-CONFORMANCES

Suppliers must request a deviation prior to shipping any product that does not meet all specified requirements, or that was produced outside the process approved by the FAI. This should only be used in the rare instance where there is data to show that the product is usable by W International.
Shipment is authorized after W International does an evaluation and has notified and received approval from customers to W International. An approval signature from the Quality Manager or Quality Engineer on the requested deviation authorizes shipment.

All rework and/or repair which is not part of the normal process (process approved as part of FAI) must be authorized, in writing by W International Quality Manager or Quality Engineer prior to shipment of product. Suppliers must contact W International immediately if it is discovered that suspect product may have been shipped to W International. When defective material is detected at W International, a CAR (Non-Conforming Report) is completed and sent via fax or email to the Supplier detailing the nature of the problem, the part number and quantity of parts involved.

The supplier is to document the reason for the nonconformance and the corrective action on a proper 8D form and return it to the W International Quality Coordinator. The Supplier is required to respond within 24 hours of the CAR date. The Supplier's performance rating for the current period will be negatively impacted by each CAR issued. Upon notification that nonconforming product has been detected at W International, the Supplier, must contact W International immediately, to discuss options and disposition of the nonconforming product.

All nonconforming material must be controlled and protected through markings, tagging, and/or segregation to avoid contamination of known good product. Also, material traceability must be maintained.

The Supplier may choose to have nonconforming material returned to their facility, scrapped at W International or if approved by W International (in writing), arrange for the material to be sorted and or reworked. The supplier is responsible for all transportation charges associated with returning nonconforming material. A charge for rework, sort and other fees apply as appropriate to the nature of the issue and/or if W International has to implement containment action to protect W International, and their customers from suspect/defective product. (A list of rates per every item are referenced in the Appendix A) W International may refuse to allow sorting and or rework on nonconforming material. All rework must be approved by W International on an individual basis.

All reworked material must be identified in a method approved by W International, and re-inspected. The Supplier is responsible for all costs associated with sorting and or reworking nonconforming material. The Supplier is responsible for the supervision of personnel performing sort and or rework of nonconforming material at W International, including 3rd party containment companies. If W International has not received a response from the supplier within five (5) days of issuing a defective material notice, a debit memo is issued.

If a response is not received within ten (10) days of issuing a defective material notice, the defective material may be returned to the supplier without authorization. When defective product is detected at W International, the Supplier will provide for sorting, rework, or replacement of parts to

ensure that production needs are met. When necessary to support production requirements, W International may sort and or rework rejected material and charge back the cost without approval from the responsible Supplier.

CORRECTIVE AND PREVENTIVE ACTION

When a request for a corrective action report is received from W International, the response must be documented on an 8D form, preferably the Suppliers corrective action form or W International can provide their form for the supplier to use. Special attention must be given to timely and effective identification of the root cause and action to prevent recurrence. The root cause must show systemic corrective actions.

When a request for a corrective action report is received from W International, a response detailing the short term containment action(s), must be received by W International. Within twenty-four (24) hours after being issued. All responses must be reviewed and approved by the W International Quality Manager. If the quality manager rejects a corrective action response, the Supplier is required to respond with a different corrective action within ten (10) days from the rejection date and show permanent corrective actions are in place.

HANDLING, STORAGE, PACKAGING, PRESERVATION AND DELIVERY

The supplier is required to develop procedures to handle, store, package, and ship materials in a manner to ensure that it meets all functional and appearance specifications upon arrival at W International. Material may be rejected at W International incoming/receiving inspection due to damaged or incorrect packaging. If the packaging is not adequate to protect the material during handling and storage at W International, then it must be addressed immediately. Whenever it is possible, the material supplied to W International must be on pallets that can be moved with standard warehouse equipment.

All packaging labels must be positioned in a manner that allows the package labels to be read without rearranging the material on the skid. When a shipment contains several cartons of the same product/part, cartons may be placed in the center of the skid, thus hiding the labels.

All material supplied to W International must be packaged, labeled, and shipped in accordance with the guidelines set forth in This Manual and/or the Purchase Order.

The use of Masonite as a protective, sealing or packaging material is expressly prohibited. In addition, the use of plywood, cardboard or other similar materials that splinter, flake or crumble is prohibited as protective covering for openings on fittings, valves and components. Corrosion resistant steel (CRES) or aluminum sheet, .50 thickness or greater, or suitable plastic, is the only acceptable material for capping, sealing or protecting openings and machined surfaces unless otherwise approved by W International.

The use of Styrofoam Packing is Prohibited – Except as noted above, the supplier's normal commercial preservation, packaging and packing shall be sufficient if it:

1) Ensures acceptance by common carrier at lowest rate, and

2) Affords protection against damage during shipment

Suppliers must have on file documentation which certifies that the raw material used in the production for W International meets the print specifications. Suppliers are required to provide material certifications, certificate of analysis, and certificate of compliance or test/data reports with each shipment.

When the total quantity of material specified on the release is not received at W International within the time as stated on the release or a quantity less than the amount specified is received, the Supplier will receive a notification and be expected to complete a corrective action (8D). The Suppliers performance rating is also negatively impacted by failure to respond on or before the response due date, if it was submitted by W International. All restricted, toxic and hazardous materials shipments must include a blanket warrant or certificate that shows products comply with governmental and safety regulations with regard to packaging, labeling, storage, handling and first aid instructions.

CONTROL OF QUALITY RECORDS

Suppliers should adhere to the minimum record retention time of 7 years unless otherwise specified for all products. W International may require extended retention times.

INTERNAL QUALITY AUDITS

Suppliers are required to develop an internal audit program with qualified auditors to insure all established policies and procedures are being followed.

TRAINING

Suppliers are also required to maintain training records for all employees who are required to make pass/fail decisions on parts supplied to W International.

STATISTICAL TECHNIQUES

Suppliers should investigate opportunities to utilize statistical techniques as defined in the AIAG SPC (Statistical Product Control) Reference Manual.

ITEM COST (US Dollars)

Administration Fee CAR (Separate issue) $150.00 per issue
Administration Fee CAR (Repetitive issue) $250.00 per issue
Sort / Rework / Material Handling (per person) $30.00 per hour minimum
Rework / Sorting performed in house at W International facilities $100.00 per day minimum (Third Party Containment Administrative Fees)
Third Party Containment at W International $30.00 per person / per hour (These are minimum charges; if additional costs are incurred they will be assessed and passed on the responsible party.)

Revisions History

Reason for Change	*Release Date*	*Rev.*
Initial Release	*1-25-2013*	*1*
Reissued as W International	*10-10-2013*	*2*
Revised Logo	*5-4-15*	*3*
Reformat, Add Ethics Section, Add Appendix D	*1-31-17*	*4*
Updated Scope	*4-18-17*	*5*
Revised to include Quality Clauses	*9-5-17*	*6*
Added Policy and updated corrective action response, Malpractice added Appendix A & B.	*1-26-2017*	*7*
Added contribution to product conformity, product safety, and ethical behavior	*5-11-2018*	*8*
Added 2 new paragraphs to Handling, Storage, Packaging, Preservation and Delivery	*10/16/2018*	*9*
Added sentence regarding the use of ditto marks to Inspection and Testing	*11/30/2018*	*10*

Appendix A

POLICY ON MALPRACTICE, FRAUD, and FALSIFICATION (F&F)

Doing business with US Government agencies and their Contractors as well as sound and ethical business practice, requires W International , and suppliers to avoid the slightest possibility or appearance of impropriety, malpractice, fraud, or falsification and to report known suspected occurrences to the proper authorities.
Examples of Malpractice or F&F are:

1. Deliberately performing or accepting unsatisfactory work.
2. Failing to report problems or unsatisfactory conditions in your own workmanship.
3. Verifying, by signature, that an action was taken knowing, in fact, the action was not taken, or not performing the required checks or verifications to assure the action was taken.
4. Verifying performance of action based on hearsay; not personal observation.
5. Tampering with calibrated instruments to avoid rejection of work.
6. Falsifying data to cover-up a procedure or drawing/model deviation.
7. Falsifying data to have work accepted; thereby avoiding further work or rework.
8. Issuing a procedure or instructions known to contain unauthorized deviation(s) that conflict with Contractual/Purchase Order requirements of the Customer.
9. Knowingly waiving or eliminating a Contractual/ Purchase Order requirement without Customer approval to do so.
10. Concealing or not reporting information on malpractice or F&F know to have been committed by others.

Consequences of Malpractice and F&F

Consequences could result in functional failure of product operation on land, in the sea, or in the air. It could cause loss of equipment and, more importantly, loss of life. There could also be severe financial loss and/or disqualification from receiving future business from our Customers. All acts of malpractice or F&F are subject to criminal prosecution.

Reporting of Malpractice or F&F Events

Any party aware of or having reason to suspect Malpractice or Fraud & Falsification is obliged to report this violation in person or, if need be, anonymously, to:

1 Supplier(s) Supervision or Management

2 Supplier(s) Quality Manager

3 W International Supervision or Management

4 W International Quality or Purchasing Representative; or 5 On USG work to the Department of Defense:

Phone: 800.424.9098; or
Website: http://www.dodig.osd.mil/hotline7.htm
e-Mail: hotline@dodig.osd.mil; or
Mail to: Department of Defense Hotline
The Pentagon
Washington, DC 20301-1900

Should a notification be necessary please provide information such as location, dates, names of those involved, and the suspected violation. Be aware that false allegations are also a serious matter and subject to investigation and potential Federal prosecution. Please be certain you take this policy seriously as it is imperative that suppliers and their employees perform so as to assure we provide the best, most reliable, and highest quality products we can to all of our customers.

Appendix B

Any party aware of, or having reason to suspect,
MALPRACTICE OR FRAUD & FALSIFICATION is obligated to report this violation anonymously or in person to:

a) Company Supervision or Management
b) Purchaser Supervision or Management
c) Purchaser Buyer, or
d) Department of Defense Hotline
   - Telephone (800) 424-9098 or
   - Website o http://www.dodig.osd.mil/hotline/hotline7.htm
   - Email o hotline@dodig.osd.mil or • Mail to:
     Department of Defense Hotline
     The Pentagon
     Washington, DC 20301-1900

Should such a notification be necessary, information including location, date(s), time, names of people involved, and violation suspected would be most helpful to promote an investigation.

By signing below, I have read and understand W Internationals' Supplier Quality Manual. Please send signed copy to your purchasing agent at W International.

Company Name: _____

Address: _____
_____
_____
_____

Phone Number: _____

Company Representative (Print Name):_____

Signature: _____

Date: _____